

# Q&A

*Q : Do I have to stop using my shower? and when can I start using it again after the work has been completed?*

A : If the shower is leaking and causing damage then yes, it is preferable to stop using the shower. However, in most cases it is usually quite a gradual leak so therefore the difference will be minimal between the time we quote to the time the work is completed so it is certainly not a necessity, especially if you only have the use of one shower. Once the shower has been re-grouted it will be 24 hours before it can be reused.

*Q : Should I have my shower screen replaced before or after the re-grouting?*

A : If you are considering having the shower screen replaced it is recommended to have this done before the re-grouting work.

Ask one of the Grout Gals at Grout HQ or your local Grout Guy who we recommend.

*Q : How long does the work take?*

A : For standard shower re-grout, I would allow between 3-4 hours but it can vary depending on how hard the grout is to remove, size of the tiles, width of grout joints etc.

*Q : Do you use mould resistant silicone and grout?*

A : Yes, we do have antifungal agents in both our grout and silicone.

*Q : Do you clean tiles and grout?*

A : No, unfortunately The Grout Guy does not provide cleaning services, we specialize in grout replacement. Ask one of the Grout Gals at Grout HQ or you your local Grout Guy who we recommend.



**10 Year Waterproof Warranty**  
**100% GROUTIFICATION!**



All work done by The Grout Guy is to the highest professional standard, with attention to detail making sure that your grout stays waterproof over the test of time.

Importantly, all our work is guaranteed, and when it comes to leaks we offer a 10 Year Waterproof Warranty giving you total peace of mind.



Call **1300 844 897 (TGGUYS)**

between 8am-5pm Monday – Friday

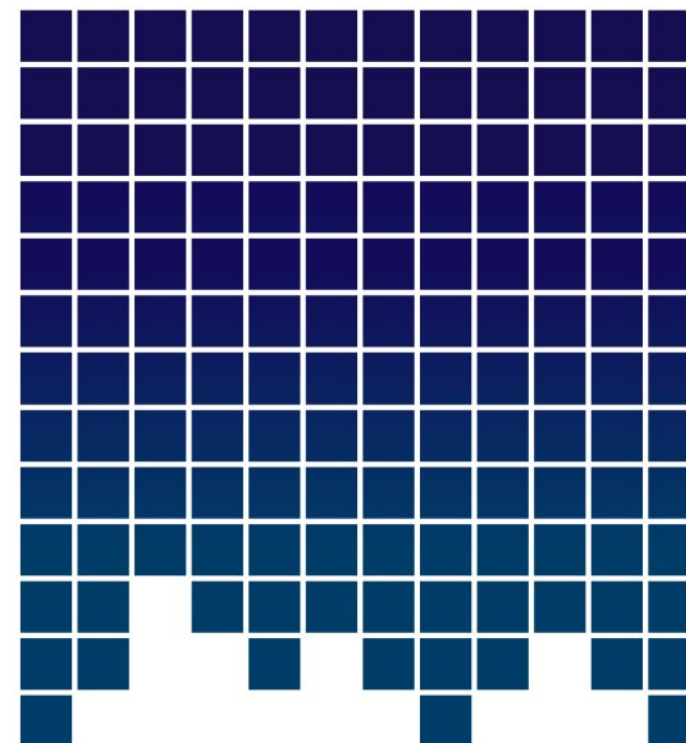
or Email us at [info@thegroutguy.com.au](mailto:info@thegroutguy.com.au)

Don't forget to check us out on Facebook

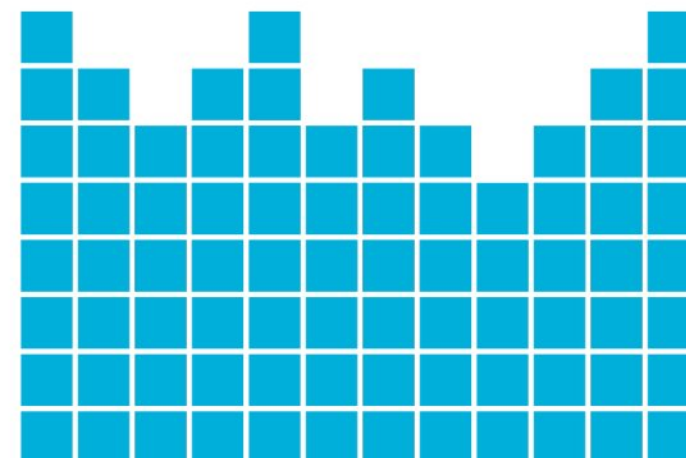
<https://www.facebook.com/thegroutguy>



**IN GROUT WE TRUST!**



**THE GROUT GUY**  
Providing low cost solutions for leaking showers





# If in doubt. **REGROUT!**

*One of the most common misconceptions that we come across in our industry is that a leaking shower is a plumbing issue, such as a dripping shower head or leaky taps or maybe even a burst pipe. This is certainly not always the case when it comes to a leaking shower. Most leaks are caused from the breakdown of grout and can be repaired without having to call a plumber and without the removal of any tiles.*

## What to look for?

- Missing floor or wall grout
- Discoloured tiles or grout in or around the shower
- Cracked Tiles
- Dirty, black or mouldy silicone
- Visible gaps in floor and wall joints
- Watermarks on ceilings or damp carpet
- Swollen timbers - Skirting boards, floor boards and door frames
- Bubbling/flaking paint

## **Putting off leaking shower repairs for too long can lead to a number of problems in your home.**

A leaking shower can result in water penetrating through the wall and causing plaster to blister and peel, as well as rotten carpet and buckled floor boards.

This can become a breeding ground for bacteria and mould – a health hindrance for your family or house mates.

The Grout Guy will not only stop these leaks but your tiles will look new again.

## Get a GROUTSTANDING look!

The Grout Guy also does re-grouting for other tiled areas throughout the home as well as a range of other services. Perhaps you have some grubby stained kitchen tiles that need a face lift?

Or some mouldy cracked silicone around your bench tops?

Or even a rusty old floor drain?

Why not get The Grout Guy to check it out and provide a free quote.

## Services

- Re-grouting: showers, full bathrooms, toilets, laundries, kitchens, living areas and balconies
- Silicone work: Shower screens, vanities, basins and wall perimeters
- Tiling repairs: replacing cracked/damaged tiles, replacing ceramic soap dish holders, re-tiling showers, tiling over existing tiles and small tiling jobs
- Replace floor wastes/drains
- Commercial work: Epoxy re-grouting for restaurant kitchens, commercial toilets, hospitals, hotels, aged care facilities, schools and aquatic centres.

## Water damage

Please refrain from repairing any water damaged areas for at least 10-12 months to allow enough drying time. If the water damaged area is repaired prematurely then in most instances the damage will reoccur due to the retained moisture. The drying time can vary depending on how long the shower has been leaking and how much moisture has been retained from the leak. Unfortunately, this is just simply a waiting game.

## Damaged areas include

- Bubbling/Flaking Paint on Walls or Ceilings
- Swollen Timbers, Skirting Boards, Floor Boards and Door Frames
- Damp Carpet

